



A message from our CEO regarding COVID-19 (Coronavirus)

March 16, 2020

APEX Specialty Pharmacy's leadership is closely monitoring and responding to the ongoing developments related to the emergence of Coronavirus (COVID-19).

As always, APEX is here to provide uninterrupted specialty pharmacy services to patients and prescribers, while at the same time protecting the health and welfare of our team members.

We have taken the following steps to ensure continuity of services and the continued safety of our colleagues:

- We have proactively adjusted inventories and purchases to adjust for any disruptions to normal supply chains.
- We are regularly monitoring reports from pharmaceutical wholesalers with regards to product availability and the drug supply chain – keeping in close communication with prescribers so they may make informed decisions on patient therapies.
- We are currently in the process of establishing full-access remote-work capabilities for APEX team members should working from home become necessary.
- Internally, any APEX team member experiencing symptoms is prohibited from coming to work. Any team member exhibiting symptoms onsite will be immediately directed to go home.
- We have been following CDC guidelines for employee sanitation, requiring handwashing of 20 seconds or longer and providing employees with increased access to hand sanitizer and disinfectant materials.
- In addition to our routine cleaning procedures, we are additionally cleaning and disinfecting all surfaces in dispensing area before and after products are packaged for shipping.
- The pharmacy fulfillment area is, as always, limited to essential pharmacy personnel only.
- As always, our pharmacists are available 24/7 for patients who have questions about their medications by calling 855.257.2584.

Our leadership team will be reviewing operational plans on an ongoing basis daily so that we can remain responsive to changing conditions and to the needs of our patients and prescribers. Should you have any questions or concerns, please do not hesitate to reach out to me directly at darren@rxapex.com or by calling toll-free 855.257.2584.

Best,

A handwritten signature in black ink, appearing to read "Darren T. Lea".

Darren T. Lea, Pharm. D.
CEO, APEX Specialty Pharmacy

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Patient care as specialized as the medication prescribed.